

Michelle Donelan MP Minister of State for Universities

Sanctuary Buildings 20 Great Smith Street Westminster London SW1P 3BT tel: 0370 000 2288 www.education.gov.uk/help/contactus

2nd February 2021

Dear students,

This has clearly been a hard and challenging time for all of us in education with an unprecedented scale of disruption caused by the global pandemic. We made a national decision to prioritise education so that you did not have to delay your academic journeys or lives, but that does not mean we underestimate the fact your university experience has been so very different over the last year. This virus has

I welcome the decision from many universities and accommodation providers to offer rent refunds and I am encouraging all large-scale private accommodation providers that have not yet done so to join them and offer refunds or other financial compensation. We are asking all providers of student accommodation, including universities, to make sure that their rental policies have diverbitisthit terests at heart. We also urge them to communicate their policies clearly and be fair.

I know how difficult the past year has been and I want to thank you again for your resilience at this challenging time. I want to reassure you that your education, health and wellbeing remain at the top of my agenda. Please continue to access the mental health and pastoral support provided by your Universities, should you need to. I chair a mental health and wellbeing working group which includes the OfS662.02 Tm0 g0 G[t /P m0 g0 G95.32 841W*nBT/F1 12 Tf1 0 0 1 112.1 689.62 Tm0 g0 G[W)-